

**Public Service Company of New Hampshire d/b/a Eversource Energy
Docket No. DE 20-170**

**Date Request Received: February 01, 2023
Data Request No. RR-003**

**Date of Response: February 08, 2023
Page 1 of 1**

Request from: New Hampshire Public Utilities Commission

Witness: Carloni, Lisa M, Davis, Edward A, Boughan, Kevin

Request:

EXHIBIT 40

In providing an overview of costs and manual system and billing changes associated with implementing TOU rates for its commercial-class customers, Eversource indicated in the hearing held on January 31, 2023, its preference for “other alternatives” to its proposed commercial TOU rates. The Commission requests that Eversource provide a detailed overview of these alternatives, along with any additional costs or system changes that may be necessary to apply those alternatives.

Response:

When discussing the proposed commercial TOU rate, Eversource stated a preference for avoiding manual billing whenever possible, due to impaired and limited customer experience and service and a higher risk of errors, amongst other process issues. However, Eversource did not prepare any alternatives to the proposed manually-billed commercial TOU rate that the company was directed to file.

References at the hearing to “other alternatives” that Eversource would prefer to the proposed commercial TOU rate would likely have been either to broadening the application of the Demand Charge Alternative rate approved in Docket No. DE 21-078 to all commercial applications (currently only approved for public charging stations), or to implementing managed charging programs, which are discussed in Exhibit 38 (Record Request 1).